

ACADEMIC RESOURCES

The Writing Center

The YSU Writing Center is operated by the Department of English to provide individualized instruction in writing for all students. The goal of the Center is to help clients become more independent, confident, and successful writers. The Writing Center staff includes faculty, graduate assistants or interns, undergraduates, and a full-time coordinator.

Services include one-to-one feedback on any writing task, at any stage, for any course, as well as peer-group reviews, workshops, and access to instructional handouts. The services offered by the YSU Writing Center are free of charge to all registered YSU students.

The Writing Center is located on the lower level of Maag Library, Room 171. Writing Center hours are Monday through Thursday 9 a.m. – 5 p.m., and Friday 10 a.m. – 1 p.m. Students can schedule appointments through WOnline (<https://ysu.mywconline.com>). Consultants are also available for walk-in sessions on a first-come, first-served basis. Evening, weekend, and satellite hours at Stambaugh Stadium and the Veterans Resource Center vary by semester.

For more information about the Writing Center, please call (330) 941-3055, visit the Writing Center (<http://cms.ysu.edu/writing-center/writing-center>) website or e-mail wcenter@ysu.edu. Appointments outside regular hours, online advice for distance learning students, and extended sessions for papers longer than 10 pages (i.e. capstone projects) can also be arranged.

Mathematics Assistance Center

The Mathematics Assistance Center (MAC) is an academic support service integrated with the Department of Mathematics and Statistics. Its mission is to offer YSU students assistance in the strengthening of their fundamental mathematics skills necessary for success in the study of mathematics. This mission is accomplished through services provided such as one-on-one or group tutoring and the provision of resource materials for independent study.

The MAC has many services available to currently enrolled YSU students. The main service, tutoring, is provided to students currently enrolled in mathematics courses ranging from elementary algebraic modeling through calculus. In addition, other services such as computer-assisted instruction, video-based instruction, mathematics course solutions manuals, some mathematics "hand-outs" for selected topics, and specific workshops (offered as needed and as resources permit) are available to any currently enrolled YSU student.

The Mathematics Assistance Center (MAC) operates on a **walk-in** basis during business hours (listed below) at its location in Room 408, Lincoln Building. The staff of the MAC consists of a coordinator, assistant to the coordinator, graduate and undergraduate tutors, and student office assistants.

For any additional information, call the Mathematics Assistance Center (MAC) at (330) 941- 3274. Hours for fall and spring semesters: Monday through Thursday, 9:00 a.m. to 5:00 p.m., and Friday, 9:00 a.m. to 3:00 p.m. For summer hours, call the MAC. For more information, visit the Mathematics Assistance Center (<http://cms.ysu.edu/mathematics-assistance-center/mathematics-assistance-center-mac>) website.

Reading and Study Skills Center

The Reading and Study Skills Center provides individualized and course instruction in improving reading rate and comprehension as well as enhancing strategies for studying at the college level. Staffed by instructors, graduate students, undergraduate peer tutors, an administrative assistant, and a coordinator, the Reading and Study Skills Center primarily maintains classes and tutoring sessions for RSS 1510A Advanced College Success Skills, RSS 1510B Basic College Success Skills and RSS 1510C STEM Advanced College Success Skills – courses students may be mandated to take based on the

COMPASS® Reading Test (CRT). RSS 1570 Approaches to Professional Assessments and RSS 1571 Approaches to Professional Assessments/ Applications are currently designed to assist students preparing for the CORE. Only students who are taking or completed their college level English and math requirements may register for this course. Additional services offered by the Reading and Study Skills Center include individual tutoring, college success workshops, and assistance with preparation for standardized tests such as APK, MCAT and GRE. Students may call or visit our website to schedule an appointment for individual tutoring or to view the semester calendar of free workshops.

The workshops and individualized tutoring are free of charge to all registered YSU students. The Center is located in the lower level of Maag Library. For more information, contact the Reading and Study Skills Center, telephone (330) 941-3099, e-mail rdgstudyskillctr@ysu.edu, or visit the Reading and Study Skills (<http://cms.ysu.edu/administrative-offices/reading-and-study-skills/reading-and-study-skills-center>) website. Follow us on Twitter for workshop announcements and tips: @YSU_StudyHelp.

Maag Library

The six-story William F. Maag Library is an attractive, comfortable, yet technically advanced environment for study and research at the center of the YSU campus. Maag Library provides comprehensive information services as well as access to information in print, analog, micro and digital formats. A professional staff provides in-depth assistance in a wide variety of disciplines. Maag Library is open for on-site use more than 80 hours per week during the term. Virtual access to library services, the on-line catalog, and direct digital information resources is available via MaagNet, providing constant access from home or office.

Maag Library is a member of OhioLINK, a statewide library and information network linking the libraries of all of Ohio's public and private colleges and universities. OhioLINK provides straightforward, easy access to a combined collection of over 39 million items. The vast majority of this state-wide collection is open to patron-initiated borrowing with rapid delivery to any member site. The network also provides access to over 100 indexing and abstracting databases in a wide variety of disciplines and direct access to the full text of over 8,000 scholarly journals. OhioLink currently provides direct Internet access to a wide variety of audio, visual, and primary-source materials.

Maag Library itself offers instructional and research materials in books, periodicals, microforms, CD/DVD, and sound recordings to a combined catalog of over 1.5 million records. These holdings number close to 100,000 government documents (with access to millions on-line), 700,000 bound volumes, and 900,000 microforms. Periodicals, microforms, and micro-readers are housed on the third floor. Copiers are available for self-service. User service points such as reference and circulation, as well as most staff offices, are conveniently located on the Library's entrance floor. The book collection is in open stacks, with split-level design between stack and reading areas. Study rooms and carrels are located on five of the floors.

Maag Library houses contemporary computer workstations, connected to a high-speed network, located throughout the building. The fourth floor of Maag houses a general-purpose productivity computer lab that is open to faculty and students as many hours as the library is open. Moreover, laptop computers with wireless network connections can be checked out for use anywhere in the library. In addition, any YSU faculty, staff or student with a wireless device is able to connect to the Maag wireless hubs.

Two group study rooms on the fourth floor offer unique accommodations including multiple presentation viewing for laptops and improved wireless connections. Rooms can be checked out at the circulation desk.

In 2004, Maag Library initiated the development of the Archives and Special Collections unit. Located on the fifth floor of Maag, this unit not only collects and preserves documents detailing the history of YSU and its environs but also is developing the capacity to provide searchable Internet access to its entire collection. The Maag Multi-Media Center on the third floor contains

over 20,000 phonograph recordings, audio and video tapes as well as audio and data disks. The collection is strong in recordings of opera, jazz, and the collected works of J.S. Bach. A significant effort is currently underway to digitize most of the collection's analog recordings.

The Curriculum Resource Center (CRC) located in the Beeghly Hall College of Education is also a vibrant part of Maag Library, offering curriculum materials and support for students in education.

The lower level of Maag Library houses the Writing Center, The Reading and Study Skills Center, the English Language Institute, and the Center for Communication Excellence.

Information Technology Services

YSU's Information Technology Services (ITS) mission is to provide services to meet the technology needs of students, faculty, and staff. ITS includes Computer Services, Media and Academic Computing, ITS Operations, Website Management, and Network Telecommunications and Security.

The ITS Tech Desk is the primary point of contact for technology customer support needs and is located on the fourth floor of Maag Library. Support is provided by phone and in person. The Tech Desk provides first-level technical support of all the YSU computer systems, telephones, and assists faculty, staff, and students with password-related problems, helps students with installing "academic-related" software, and configuring their devices to connect to the YSU wired and wireless networks. More information is available at the Tech Desk (<http://cms.ysu.edu/administrative-offices/media-and-academic-computing/tech-desk>) website.

Overall, ITS provides:

- Administrative and Student systems including registration and finance
- Desktop technology support in labs and offices
- Classroom technology support
- Wired and Wireless networking and security
- Telephony technology support (desktop and cellular)
- Data Center Operations
- Website technology support
- Electronics repair
- Academic technology support

More than 4,000 online technology devices, including personal computers, printers, and multimedia systems are located on campus. Personal computers are available on campus for instruction and research. Currently, more than 80 labs exist within the 14 campus buildings. This is a comprehensive list of all computer labs and the hardware and software they contain: <http://mac.ysu.edu/~maclabs>. Selected classrooms are equipped to facilitate broadcast quality, full-motion video distribution, and distance-learning opportunities. The YSU Network provides faculty, staff, and students the opportunity to access networks and current-generation computer hardware and software via a high-speed state-of-the-art network infrastructure. A Virtual Private Network (VPN) is provided for remote access to campus. A campus-wide wireless network provides mobility for students and employees. AT&T Wi-Fi services are also available for visitors.

Detailed information on technology support and services is provided on the ITS (<http://cms.ysu.edu/administrative-offices/information-technology-services/its-home>) website.

Laboratories

In addition to the Computer Center, Youngstown State University offers students a wide range of up-to-date laboratories and equipment across campus.

Located in DeBartolo Hall, the **Language Learning Resource Center** is a state-of-the-art foreign language lab facility designed for both classroom use and

individual study in second-language acquisition and the study of foreign languages, literatures, and cultures.

The LLRC audio lab was completely renovated and remodeled in 2009. The new audio lab carrels are equipped with the most current digital Sanako hardware and software for language learning. The audio lab, which is reserved for foreign language study, has 30 student stations each equipped with Dell personal computers with CD-RW/DVD-ROM combo drives, Windows 7, and Tandberg Educational headphones. With Sanako, a digital audio or video file may be played back from a program track while students simultaneously record their response on the student track. The LLRC computer lab has an additional 50 student Dell personal computers and is an open lab when not in use for a class. Student assistants are hired to assist with the various types of equipment and to tutor the languages taught at YSU.

In the **psychology laboratories**, located in the basement of DeBartolo Hall, students can learn basic techniques of experimental psychology, child psychology, social psychology, and survey research. Equipment includes an electromagnetically isolated room, animal housing areas, a child observation room, equipment for the control of animal behavior, and various physiological recording devices.

The **anthropology and archaeology laboratory** has a wide range of specialized equipment including:

- standards for the parameters of a biological profile (age, sex, ancestry and stature)
- statistical analysis packages for biological anthropology research
- anthropometry instruments
- archaeology research tools

The **Department of English has eight computer labs** in DeBartolo Hall primarily for the use of students enrolled in English composition and professional and technical writing classes, one lab for journalism classes in Fedor Hall, and one lab for composition classes and Writing Center use in Maag Library.

Computer facilities in the new **Williamson Hall** include three networked computer labs, a Financial Service Lab, and Professional Sales Lab. Specialized software used in business courses is also available.

In **Cushwa Hall**, laboratories are provided for radio broadcasting, physical therapy, dental hygiene, microbiology, nursing, criminal justice, respiratory care, human ecology, medical laboratory technology and science, clothing and textiles, medical assisting, emergency medical services, and polysomnography.

Laboratories in **Moser Hall** are described in the College of Science, Technology, Engineering, and Mathematics section of the catalog.

For more information, visit the **Campus Computer Labs**.

YSU Bookstore

The YSU Bookstore, located at its new location at 300 Fifth Avenue, is YSU's only official bookstore. The YSU Bookstore is your source for all of your course needs. We know textbooks play a huge role in your success so we work hard to make them affordable!

Take advantage of the services the YSU Bookstore has to offer to help you save on textbooks: free reservation (pick-up) service for textbooks, rentals on just about every textbook, discounted used textbooks, price matching to Amazon.com and BarnesandNoble.com (some exclusions do apply), eBooks, and a book buyback program that pays you cash for books!

You will receive assistance from our recognizable and friendly staff with over 100+ years of combined bookstore experience. The YSU Bookstore is not just about textbooks – it offers a wide array of quality YSU official apparel, gifts, supplies, and a brand new cafe!

Students, alumni, and friends can shop anywhere anytime, including from their mobile phones.

For more information, visit the YSU Bookstore (<http://ysu.bncollege.com/webapp/wcs/stores/servlet/BNCBHomePage?storeId=88176&catalogId=10001&langId=-1>) website, or download our app (My College Bookstore in both the App Store and Google Play).

Comprehensive Testing Center

The Comprehensive Testing Center is a part of the Division of Student Affairs. Among the testing services provided are administrations of national admission and certification examination. These include:

- American College Test (ACT)
- Graduate Record Exam (GRE) Subject Test
- Miller Analogies Test (MAT)
- Law School Admissions Test (LSAT)
- PRAXIS exam

Additionally, YSU's computer-based placement testing is administered through this office. Placement tests are administered year-round in both group and individual sessions.

General and vocational-interest examinations for guidance purposes are available on campus. Current YSU students wishing to take such tests may make arrangements with the University's Career and Counseling Center. For more information visit the Testing Center (<http://cms.ysu.edu/administrative-offices/testing-center/testing-center>) website.

Center for International Studies and Programs (CISP)

The Center for International Studies and Programs (C I S P) (<http://cms.ysu.edu/administrative-offices/center-international-studies-and-programs/cisp-home>) is an integral part of the Division of Academic Affairs and is responsible for coordinating the international dimensions of the university, including international student and faculty services, study abroad and exchange programs, and the English Language Institute. For more information on studying abroad and about the English Language Institute (<http://cms.ysu.edu/administrative-offices/english-language-institute/eli-home>) , visit the website.

International Student and Faculty Services

CISP coordinates international student recruitment and admission, the international student health insurance program, and the Stephen and Brigitta Hanzeley International Student Scholarship. The CISP also provides immigration-related services for international students, faculty, and staff. For more information about requirements for enrolled international students, see Requirements for Nonimmigrant Students (located under the Credit Hours/Class Standing/Majors section of the catalog).

International Student Association (ISA)

Originally founded in 1958 as the International Student Federation, the purpose of ISA is:

- To promote positive interactions among U.S. American and International students;
- To increase awareness of international cultures at Youngstown State University and in the Youngstown community;
- To be a place where international students can find common ground; and
- To support international students at Youngstown State University.